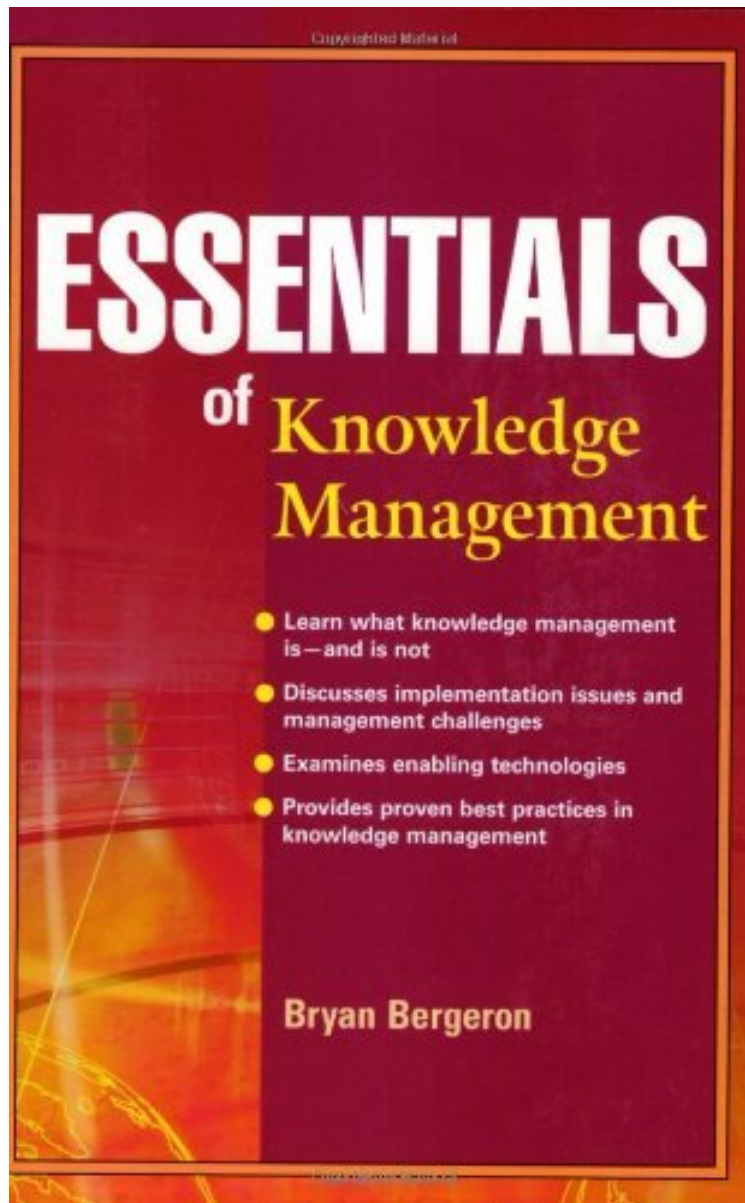


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Essentials of Knowledge Management (Essentials Series)

Bryan Bergeron

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